

## 7th Annual Awards for Community Service

On Thursday May 12, 2005, at the seventh annual spring luncheon, the QCC Executive and Board honoured four distinguished members for voluntary community service. The afternoon's proceedings were held in historic George Brown House, Toronto, and moderated by Sybil Wilkinson, President of the QCC Board of Directors.

Kathryn Bouey, Deputy Minister, Management Board Secretariat, presented the Honourees with the specially commissioned glass sculptures that mark the award. Ms. Bouey expressed gratitude on behalf of all QCC members and associates to this year's recipients and went on to acknowledge the tremendous contribution all of them have made over the years to a wide variety of agencies and organizations.

In addition to the engraved glass sculpture, each award recipient is presented a cash award which they can dedicate to a charitable organization or toward the tuition of a post-secondary student in Ontario.

The 2005 Honours Awards for

Community Service were presented to:

**Ghulam Abbas Sajan** (Thornhill, Ontario)

Ghulam is this year's Lifetime Honouree and is recognized for over 30 years of voluntary service. For 25 years he has been a member of Mosaic—a multi-faith organization committed to

promoting harmony and providing much needed community services such as the "Out of the Cold" program. He has also been involved in creating organizations to serve, enhance and encourage the Muslim community: he is a founder and first Chair of the Federation of Shi'a Muslim Communities and as well a founder of the Muslim Consultative Assembly.

Ghulam has received many honours for his years of volunteer service including the Queen's Golden Jubilee medallion. He retired in 1999 from Management Board Secretariat.

**Chester Draper** (Dryden, Ontario)

Chester is one of three Honourees in the Local Community category, recognized for his 35+ years of voluntary service. He was so inspired by his early experiences in the Scouting movement that he went on to fill many leadership roles within the District, including District



*Lifetime Award recipient Gulham Abbas Sajan, his daughter Fatima Sajan, who is the beneficiary of a scholarship towards her tuition at York University, and presenter Sybil Wilkinson, QCC President.*

*continued on page 2...*

**QCC Newsletter now available online at [www.qcclub.gov.on.ca](http://www.qcclub.gov.on.ca)**

**In this  
ISSUE**

CCAS: A Top 100  
Employer  
Page 3

MCSS' 75th  
Birthday  
Page 4

Johnson Insurance  
News  
Pages 6-7

Members'  
Contact Corner  
Page 8

Commissioner, and still serves as a Cub Scout leader today. Chester has also committed himself to improving services in the North for both children and adults in the fields of mental health and justice.

This is not the first time the Public Service has honoured Chester; last year he received the Province of Ontario Volunteer Service Award for 30 plus years. Chester retired in 1994 from the Ministry of Community and Social Services.

**Michael Ennis** (Mississauga, Ontario)

Also a Local Community Honouree, Michael has the distinction of being the longest serving member of the Board at West Park Health Care Centre. West Park has a long history in the community for its compassionate delivery of health care services. It is no small task these days to be associated with the governance of a health care facility and Michael has lent his considerable skills to doing just that. During his tenure the facility has grown in size and scope while maintaining a balanced budget.

Michael's 2000+ hours of service should inspire all of his colleagues in the Ontario Public

Service to look for opportunities to serve their communities. Michael retired in 1995 from the Ministry of Health.

**Joan Fenech** (Ajax, Ontario)

Joan is another Local Community Honouree with over 30 years of service to her community. She is one of those tireless volunteers who never hesitate when something needs to be done, and many programs of the Royal Canadian Legion have been the beneficiaries of her commitment. Joan spends a great deal of time with the residents of the Tony Stacey Centre for Veterans Care, while also serving on the Board. She has taken many leadership roles with the District Command of the Legion and to this day is the Convenor of the Legion's Track and Field program.

Although Joan has received other honours for her community service this is the first opportunity for her colleagues in the Public Service to say "Thank you." Joan retired from the Ministry of Finance in 1996.

## **Kingston Annual Golf Fun Day!**

Quarter Century Club members and guests are invited to the **11th ANNUAL QCC GOLF FUN DAY**, to be held **Monday September 12th** at the Colonade Golf Club. Golfers always enjoy the golf, socializing, golfing contests, chicken barbecue dinner and great draw prizes.

The event is a 1:00 pm shotgun start, and booking early is recommended as space is limited. So get your team together, and come out and represent your Ministry! The cost is \$50 per person and all proceeds are donated to the Children's Life Program at Kingston General Hospital. To date QCC members have raised over \$5000 for children's charities.

Entry forms are available at your Ontario Civil Service Credit Union Office or from the Quarter Century Club. Entries will also be accepted via e-mail. A special room rate is available at the Ambassador Hotel for out of town guests, so combine a vacation to historic Kingston, and take in a fun day of golfing!

Contacts for the event are:  
Ernie Pigeau (613) 389-0017 or [qccgolf@hotmail.com](mailto:qccgolf@hotmail.com)

Linda Reid (613) 542-6758 or [Lindajack@sympatico.ca](mailto:Lindajack@sympatico.ca)

Craig Rump (613) 352-7430 or [craig.rump@sympatico.ca](mailto:craig.rump@sympatico.ca)

Heather Dillon (613) 389-6442

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**QCC Contact  
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Website [www.qcclub.gov.on.ca](http://www.qcclub.gov.on.ca)

# CCAS: A Top 100 Employer

In October 2004, the Catholic Children's Aid Society of Toronto (CCAS) was named one of Canada's Top 100 Employers by *MacLean's Magazine*. MediaCorp Inc. creates the list of Canada's Top 100 Employers each year after reviewing approximately 52,000 non-profit groups, government agencies and private-sector companies. CCAS submitted a comprehensive application to Mediagroup last May in which it included the Society's association with QCC for employees with 10 or more years of service.

Terry Daly, Director of Human Resources Services at CCAS, states, "Child welfare continues to be one of the most stressful fields of practice, and our Society remains committed to the belief that a qualified and stable workforce provides the highest quality of service to children, youth and their families." The CCAS recognizes that a supportive workplace culture, positive working relationships, promotional and learning opportunities, and recognition of work are important factors in staff retention. As a result, CCAS enjoys one of the highest retention rates among children's aid societies in the province of Ontario, and above the national average rates.

CCAS was also profiled in the following three Top 10 Lists:

- for providing time off
- for promoting women
- for visible minorities in management

In addition, the CCAS has recently been named one of Canada's Top 10 Family Friendly Employers. Announced in the January edition of *Today's Parent* magazine, the CCAS was praised for benefits such as: maternity top-up (70% for 24 weeks), maternity leave extension of up to two years, four weeks' vacation after first year on the job, and seven paid family leave days for doctor's appointments, daycare, elder care.

In the recently released book on the Top 100 Employers for 2005, CCAS was given an A+ rating for Health, Financial and Family Benefits, and Vacation and Time Off. They were given an A rating for Employee Communications, Performance Management and Training and Skills Development and a B+ for Physical Workplace and Work Atmosphere and Social.

There are fifty-three child welfare agencies in the province, each considered a separate employer run by a volunteer board. The Catholic Children's Aid Society of Toronto is one of the two largest. The Society is committed to promoting the wellness of all individuals working within it and has been recognized among its peers for endorsing a participative management philosophy and for working with various staff groups to improve the quality of life for all of its employees.

A letter of support from Brenda Snider, Director of Human

Resources for the Hamilton Children's Aid Society, reads "This Society is often referred to as the 'flagship'. The Catholic Children's Aid Society of Toronto has provided leadership in several areas of HR, which I believe have impacted the province in a positive way on many fronts. Their energy, enthusiasm and integrity have resulted in a Society that is respected by its colleagues and sets a high standard in the field of child welfare."

Another testimonial provided by Consultant Loreen Naylor of Naylor Associates says "The Catholic Children's Aid Society of Toronto is a leading agency in this field. It ensures excellence in service by providing employees with the opportunity to fulfill a goal of performing meaningful work within a setting that both challenges and supports, encourages learning and development, and promotes a culture of equity and participation."

Other recent award recognitions include: the Child Welfare League of America - Striving for Cultural Competence Award; the Toronto Star Advertising Awards - Certificate of Merit; and being accredited by the OACAS in 1998 and receiving Catholic Charities Accreditation in 1999.

Congratulations to the Catholic Children's Aid Society of Toronto for their achievements.

Calling all employees — past and present — of  
the Ministry of Community and Social Services!

MCSS is celebrating its 75<sup>th</sup> birthday...  
and you're invited to the party!



**Back in 1930 ...**

***On September 16, Ontario's Lieutenant-Governor signed an Order-In-Council creating the new Department of Public Welfare.***

Mark your calendars for the week of September 12 to enjoy gala events and celebrate the official birthday of the Ministry of Community and Social Services.

When details are finalized, we'll let you know how you can purchase your tickets.

If you've ever worked for the Ministry of Community and Social Services, we want to hear from you! This is a special year for the Ministry. It's 75 years old!

What a lot of history this ministry has seen! Through enormous events like the Great Depression and the Second World War, and dramatic changes in post-war attitudes, values and expectations, the ministry has adapted its programs and services to help all those marginalized by poverty, homelessness and special needs.

For anyone who has ever worked for the Ministry of Community and Social Services, this year is your celebration too. Since 1930, thousands of men and women have given their talents, dedication and compassion to make this ministry the heart of

government and the soul of the community.

The 75<sup>th</sup> Anniversary Committee—a group of enthusiastic staff from across the ministry—is planning and organizing all kinds of projects, special activities and commemorative events for you to enjoy. From storytelling to memorabilia, from displays to a gala birthday party in September, there's sure to be something that will appeal to everyone who has ever worked for the Ministry of Community and Social Services.

If you're no longer employed by the ministry but still with the Ontario Public Service, you can find out what's happening by visiting *MyMCSS*, the ministry's intranet site at <http://intra.css.gov.on.ca/projects/anniversary/index.aspx>.

If you're retired and would like to be kept up-to-date on what's happening, please leave your name and contact information (postal address, e-mail address, phone number) with Erin Whitehead. You can reach Erin at (416) 327-4815 or by e-mail, [erin.whitehead@css.gov.on.ca](mailto:erin.whitehead@css.gov.on.ca).

We're looking forward to seeing you again and bringing old colleagues together!

**WANTED:**  
**MCSS Memorabilia**  
*A blast from the past!*

The MCSS 75<sup>th</sup> Anniversary Committee is looking for memorabilia from the ministry's past—photographs, publications, clothing, even uniforms. (Did you know that Mothers' Allowance Program inspectors wore uniforms complete with pill box hats? Does anyone know where we can find one?). Any items that capture the ministry's history or how its employees worked are welcome. Certain items will be sealed in a time capsule to be opened in 25 years when the ministry celebrates its centennial, while others will be included in a display planned for the week of September 12.

Send items to:  
MCSS 75<sup>th</sup> Anniversary  
Memorabilia  
c/o Tanya Weber-Kinch  
Deputy Minister's Office  
MCSS, 6<sup>th</sup> Floor, Hepburn Block  
80 Grosvenor Street  
Toronto, Ontario M7A 1E9

If you would like the item returned (except articles for the time capsule), please include your name, address and telephone number.

# RELOCATION SERVICES

www.relocationservicesgroup.com  
1-866-865-5504

Here to Serve, Here to Save!

Relocation Services is the newest QCC Service Provider. The following Q&A addresses many of the questions we've received.

**Q: What is Relocation Services?**

We are a relocation consulting firm offering our services to QCC members free of charge. We specialize in Real Estate, Moving of Household Goods and the best rates for mortgages. We are the originators of the Real Estate Cash-Back Program.

**Q. What is the "Real Estate Cash-Back Program"?**

When you buy and/or sell your home through our referring broker, you get "cash back" when your home sale or purchase closes.

**Q: How do I get this rebate?**

Just call us FIRST to coordinate all aspects of your real estate, moving and/or mortgage needs. To qualify for our discounts and the Cash Rebate Program, it is imperative that you contact us first. We can only assist you if we contact the real estate agent and moving companies on your behalf. Aside from saving you hundreds or thousands of dollars, we will make things easier for you.

**Q: Can you tell me more about how you can save me money?**

There are four distinct areas we can assist you and save you money:

**1.Cash rebates** – Receive a cash rebate of \$3 per \$1000 for your home sale and also for your home purchase. For example, if your home sells for \$300,000, you receive \$900. If you purchase your new home for \$400,000, you receive an additional \$1,200 for a total rebate of \$2,100. Remember to call us first!

**2.Real Estate** – We will select a top-performing agent for you, or you can advise us of an agent you would like to deal with. We will also arrange for an agent to assist you in finding your new home. Again, it is imperative that we make contact with the real estate agent on your behalf in order to qualify for the cash rebate.

**3.Moving** – We will arrange for an agent to perform a survey of the contents of your home and then compare pricing with other reputable carriers. We will assist in the carrier selection based on price, reputation, guarantees, etc. We will act on your behalf with any questions or concerns you may encounter, and will complete a comprehensive audit of your moving bill afterward. As with the real estate program, we must make contact with the moving companies on your behalf to get competitive pricing, assist with move coordination and to provide the complementary audit service.

**4.Mortgages** – We deal with all leading institutions in Canada and will arrange for the best mortgage rate from over 65 lending institutions. Approvals are usually provided within 24 hours. We can assist with recreational properties, builder's mortgages, bridge financing, second mortgages or even if you have less than perfect credit. There is no fee for our mortgage services.

**Q: Is there a cost?**

There is absolutely no cost to QCC members, or family members. Simply identify yourself as a QCC member when you call us.

**Q: Can I coordinate?**

We are only able to assist you if we coordinate the services. If you call the realtors, movers or mortgage company/banks directly, we will not be able to provide the cash rebate or assist with moving coordination or auditing of charges.

**Q: Can family and friends use the program?**

Yes, if they mention to us how they were referred to Relocation Services. They must indicate that they have been referred to us by the QCC.

**Q: Are there any restrictions?**

The only restrictions are those already mentioned, that we must make contact to the real estate agents and moving companies on your behalf to qualify. We are here to help and here to save. Call now to benefit from this valuable service to QCC members.

**For more information, visit the Relocation Services website or toll free at 1-866-865-5504! You can also call the QCC office or click the link on the QCC website to access the latest flier.**



## Johnson Scholarship Winners

Congratulations to the following QCC members and their dependents who were chosen to receive a \$1,000 scholarship or academic grant from the Johnson Inc. Scholarships and Grants program.



Student: Sarah Braun  
QCC Member: A. T. Braun

Sarah is attending Wilfred Laurier University, Waterloo, Ontario. She has registered for the Bachelor of Arts Honours Psychology. Sarah's interests and hobbies are skiing, snowboarding, biking, reading and physical fitness. Sarah is also involved in several volunteer activities in the University setting as well as in the community.



Student: Sonja Schollenberger  
QCC Member: Helga Schollenberger

Sonja is enrolled in the medical science program at the University of Western Ontario, London, Ontario. Her goal is to pursue a career in genetic research. Sonja is an avid snowboarder and was able to test her skills in Whistler, BC this winter.

### Application Process

QCC Members who participate in one or more QCC sponsored insurance programs, and/or their dependents are eligible to apply for Scholarships and Grants. Scholarships are to assist students beginning post-secondary studies following completion of high school. Academic Grants are to assist those returning to full-time post-secondary studies following an absence of two or more years and for those beginning full-time studies as a mature student (after being out of a school or college system for at least two years).

Johnson Inc. must receive applications no later than September 15 each year. Application forms can be obtained by calling toll free 1-877-328-7878 or by e-mail [scholarshipsandgrants@johnson.ca](mailto:scholarshipsandgrants@johnson.ca).



### QCC Members' Corner

*Have you had a personal experience with Travel Health Insurance? Your story could help other QCC members understand better. If you would like to share your experience, please write to [qccmemberscorner@johnson.ca](mailto:qccmemberscorner@johnson.ca).*

Majorie Munday sent this story:

My husband and I retired from Ontario Ministry of Health after approximately 18 years employed at the Whitby Psychiatric Hospital.

In 1994 when my husband and I were covered by travel insurance, we drove to Florida for a six-month stay. But after one month my husband had an emergency operation and did not survive. At every stage of this traumatic event the Travel Assist Provider was very helpful.

I went to Florida again the next year with the same type of coverage, and in April 1996 I had a sudden heart attack. I was kept in the hospital for a week, then flown home to Ajax, where my car was also delivered.

I want to say that all of the above was beautifully carried out and I commend all who made plans for us and were so helpful. Perhaps the telling of this experience will encourage other QCC folk to purchase MEDOC coverage.



## New Claims Administrator



**GlobalExcel**<sup>®</sup>

MEDOC<sup>®</sup>, the QCC's travel health insurance plan, was designed in 1992 in response to comments and suggestions received from QCC members. QCC and Johnson Inc. are proud that the MEDOC plan continues to evolve to meet our members' travel insurance needs.

**We are pleased to announce a 5% reduction in your MEDOC rates for the 2005-2006 policy year!**

Johnson Inc. regularly reviews MEDOC as it relates to the market of travel insurance plans available in Canada. We believe that MEDOC continues to offer value for our members' insurance dollar as well as exceptional service and superior benefits. We are pleased to announce that effective September 1, 2005, Global Excel Management (GEM) will be handling the administration of claims for the MEDOC travel health insurance plan.

MEDOC policyholders will receive further details on these changes, plus a new MEDOC Claims Card, in their renewal package in July 2005. We believe that MEDOC provides QCC members with "peace of mind" when they travel.

Global Excel Management is pleased to have been selected by Johnson Inc. as the provider of travel assistance and claims services to its members. Global Excel provides assistance, medical case management, cost containment, and claims adjudication services to more than 70 clients in over 20 countries around the world. Global Excel specializes in controlling health care costs in the American, Canadian, Caribbean and Mexican health care systems and manages approximately 55,000 in-patient, out-patient and non-medical travel related emergencies per year.

**Have you had a personal experience with Travel Health Insurance?**

Your personal story could help other QCC members. If you would like to share your experience, please write to [qccmemberscorner@johnson.ca](mailto:qccmemberscorner@johnson.ca)



**Preferred Service Home  
and Auto Insurance**

Phone: 905•764•4951  
Toll Free: 1•800•563•0677  
[www.johnson.ca/qcc](http://www.johnson.ca/qcc)

**MEDOC<sup>®</sup> Travel Health Insurance,  
Guaranteed Life, Term Life, Hospital  
Pay Plus and Long Term Care**

Phone: 905•764•4884  
Toll Free: 1•800•461•4597

For more information on other QCC insurance plans or to interact with your insurance information, visit the Members-Only Website - a safe and secure website accessible to you via [www.johnson.ca](http://www.johnson.ca).

1595 - 16th Avenue • Suite 600 • Richmond Hill, ON • L4B 3S5

## New QCC Members

MBS and CFL/HRM staff who recently reached the service milestone of 25 years in the OPS were honoured at a special ceremony in February. The new QCC members enjoyed appetizers, refreshments and live entertainment at a reception in the Ontario Room, Macdonald Block.

Sharing in the celebration were Deputy Ministers Kathy Bouey and Michelle DiEmanuele as well as Minister Gerry Philips and QCC President Sybil Wilkinson. Assistant Deputy Minister Jim Dyl was the evening's emcee.

The February 15 reception included a slide presentation from 1978 and 1979 when the honoured guests joined the civil service; they reached the 25 year mark in 2003 and 2004. Each new member received a framed certificate and commemorative pin.



OPS Quarter Century Club  
2nd Floor, 880 Bay Street  
Toronto, Ontario  
M7A 2B6

## Members' CONTACT

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Fran Hicks would love to hear from contacts made during her 20+ years with the Ministry of Government Services, Mechanical Engineering Division, where she worked from 1968-1989. Fran can be contacted by phone at (403) 201-9449 or by mail at #4208,

111-146 Ave S.E., Calgary  
Alberta, T2X 1Z1.

My name is George Felfoldi and I worked the Ontario Government from 1971 to 2000, with Public Services, MBS and Profac prior to my early retirement. I was the Queen's Park Conference Services Supervisor. I would love to hear from all my friends and anyone who remembers me. My e-mail address is [GeorgeFelfoldi@sympatico.ca](mailto:GeorgeFelfoldi@sympatico.ca).

*If you would like to contact old colleagues through the QCC, send us your request for publication in the next newsletter.*

## 60th Annual General Meeting

Over 100 members attended the 60<sup>th</sup> Annual General meeting of the Quarter Century Club held on June 1<sup>st</sup>, 2005 in the Ontario Room of the Macdonald Block. Sybil Wilkinson was re-elected as President and Murray Chitra (currently Chair of the Ontario Civilian Commission on Police Services) was elected as a Director. Long-serving members Richard Puccini and Tim Crowther stepped down from the Board—they will be sorely missed! All other members were re-elected for another term.

Handouts at the AGM included the executive summary of the report *2002 Pension Benefit Changes - What was the Impact?*, which is also available on the QCC website ([qcclub.mbs.gov.on.ca](http://qcclub.mbs.gov.on.ca)) or by calling the office. Proposed by-law changes, which were ratified at the meeting, were also distributed. More details on the AGM will be available in our September newsletter.

